

Programmatic Competencies for the MPH in Health Care Quality Management

In addition to the overall Master of Public Health degree core competencies, a graduate of the Master of Public Health in Health Care Quality Management program should be able to:

- Identify the different approaches to a successful implementation of Quality Management/Performance Improvement in a health care organization;
- Discuss methods for evaluating performance of health care organizations such as accreditation, certifications and licensure;
- Utilize and apply the different Total Quality Management statistical tools in problem solving exercises and scenarios;
- Apply lessons learned from other organizations in identifying priorities and improving patient care outcomes;
- Provide suggestions for the design, development and delivery of performance improvement projects related to certain topics, issues or indicators related to their work environment;
- Develop detailed program description documents and related action plans for certain programs in selected HC facilities;
- Critique and be able to interpret accreditation standards for health care facilities both nationally and internationally;
- Identify mechanisms that would enhance patient safety and those that are a detriment;
- Describe and evaluate quality management from an international and cross-cultural perspective.